



MEDICAL EXPENSES

General Information

Lion Rudy Hoeve Health & Wellness Fair
Saturday March 25th, 2017
Festival Village

Welcome

Host:

Mrs. Parveen Boertje – Chief Customer Officer

Speaker:

Ms. Juraima Meulens – Senior Medical Expenses Officer

Ms. Juraima Meulens

Senior Medical Expenses Officer

Medical Expenses



When can I claim medical costs ?

- If you have paid for:
 - Medical treatment
 - Medication
 - or Medical Aid
- What plays a role?
 - Your health insurance package
 - Insurance status/ coverage / package
 - Validity of your (medical) documents
 - SZV procedures

Note: All medical reimbursement claims are subject to approval or denial by the SZV's physicians.

Medical Reimbursement

• What do I need for my claim?

- Medical Reimbursement form
- SZV Insurance Card (or SZV insurance letter)
- Medical bill(s)
- Valid medical referral(s)
- Medical report(s)

Medical Reimbursement

- **How will I receive my reimbursement?**

Approved costs of your medical reimbursement request are received via a bank transfer

- **How much will I receive for medical reimbursement?**

- Depends on your health insurance coverage. Retired Government workers (FZOG) and civil servants receive: 90% or 100% of the approved amounts.
- Calculated using the by law established medical tariffs

- **When will I receive my reimbursement?**

Once your request for medical reimbursement is submitted and approved. Your request can take up to 6 weeks to process

Prescription Eye Glasses

Who qualifies for prescription eyeglasses coverage?

- Retired Government workers (FZOG)
- Government insured (OZR)

How do I get my prescription glasses covered?

- **FZOG insured:**

- Submit their eyeglasses prescription to SZV; a calculated amount will be transferred to your bank account.
- Claim through a medical reimbursement request.

- **OZR insured:**

- Submit their eyeglasses prescription for a stamped approval before collecting their eyeglasses
- Claim through a medical reimbursement request.

Questions?



WWW.SZV.SX
HAS THE ANSWERS!

**DOWNLOAD FORMS
AND REQUIREMENTS**

**OVERVIEW OF
APPLICABLE LAWS**

ANSWERS TO YOUR F.A.Q.'S

MAKE APPOINTMENTS ONLINE

IMPORTANT NEWS & UPDATES



Mrs. Parveen Boertje

Chief Customer Officer

SIMPLIFIED CUSTOMER EXPERIENCES

**Employees
&
Insured**

Medical


BUILDING 3

EMPLOYEES & INSURED
Registration & Information

MEDICAL
Control, Authorizations
& Referrals

OPENING HOURS:
MONDAY - THURSDAY:
7:30 A.M. - 3:30 P.M.
FRIDAY:
7:30 A.M. - 3:00 P.M.

- Hassle free service
- Reduced waiting time
- Educate our customers
- Pro-actively inform our customers

 Harbour View Building,
Sparrow Road 4,
Philipsburg, St. Maarten

 Call us: +1(721)546-6782

 E-mail us: info@szv.sx

 [SZV Social & Health nsurances](#)  www.szv.sx



HAS THE ANSWERS!



SIMPLIFIED CUSTOMER EXPERIENCES

**Seniors
and
Benefits**

Employers

BUILDING 1

SENIORS & BENEFITS
Registration and Old-age,
Widow(ers), Orphan pension

EMPLOYERS

Registration, Payments,
Levy & Collections

OPENING HOURS:
MONDAY - THURSDAY:
7:30 A.M. - 3:30 P.M.
FRIDAY:
7:30 A.M. - 3:00 P.M.

- Service specific procedures & policies
 - Central contact
- One organization – One service expectation
 - Improved customer service
 - Improved customer experience

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IMPORTANT!

- ✓ Be sure to have valid insurance card
- ✓ Be sure to have valid identification (St. Maarten ID, Driver's Licence or Passport)
- ✓ Be sure to have valid travel documents (Passport/Visas)
- ✓ Be sure to give SZV updated employment & contact information
- ✓ Your insurance is not valid abroad – Only on St. Maarten
- ✓ Purchase Medical travel insurance when travelling abroad
- ✓ Medical services covered only for SZV registered medical professionals and service providers

CONTACTING SZV

WWW.SZV.SX

 Call us: +1721 546 6782
 E-mail us: info@szv.sx

Visit us and mail us:

Harbour View Building, Sparrow Road 4,
Philipsburg, St. Maarten

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organization highlights*

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 Organization highlights and news

Questions & Answers

Thank you



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