

## ~ EDITORIAL ~ SZV DOET 2019



*SZV staff at one of the 2018 SXM DOET projects.*

Social & Health Insurances SZV actively commits to its corporate social responsibility. We have a unique opportunity to give back to the community in a way that amplifies the intentions of the organization and its employees. Being a social health insurance provider, we are finding more ways to get involved in community work and supporting the important contributions of various organizations and foundations on the island. We see this as an opportunity and outlet to develop positive relationships with our community

stakeholders. The organization is making a shift to engage in projects that embrace community work and stimulates volunteerism within the organization and by extension our stakeholders. Staff members volunteer their personal time, while SZV gives staff the free time to volunteer for SXM DOET during opening hours. Since 2017, the company has participated as a group volunteering. In 2019, we will be participating in four projects on March 15th and 16th. We are excited to give back once again during SXM DOET!

## HEARD SZV ON THE RADIO?



*SZV representatives during launch of 'Me & SZV' radio show.*

While you are reading this article, chances are that there is also an SZV message being played on the radio right now. SZV has expanded its communication channels and we are using radio to share general information about our services, procedures, updates

and important notices. SZV proudly presents its own radio show called Me & SZV. The radio show is aired every 1st and last Tuesday of the month on 98.1 PearlFM and is also available online via [www.szv.sx](http://www.szv.sx). Tune in, we'd love to hear your feedback!

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**WWW.SZV.SX**  
HAS THE ANSWERS!



## MEDICAL REFERRAL ABROAD



**When abroad:**  
your **FIRST** point of contact  
is the international desk.



## Employers

Make your SZV payments via online banking.  
Easy, Fast, 24-hour self-service.



## Employed and not yet insured?

You may qualify for Sickness & Accident insurance

Contact us! +1721 546 6782  
Email: [info@szv.sx](mailto:info@szv.sx) | [www.szv.sx](http://www.szv.sx)



# AOV Pension Status Survey

OCTOBER 2018  
TO MARCH 2019

For persons living on Sint Maarten and Receiving AOV pension from SZV.  
**Obligation to Participate**

Scheduled Locations	
<b>Monday – Friday</b>	<b>Saturday</b>
Location: Senior Citizens Recreational Center in Hope Estate Time: 8:00 am – 4:00 pm	Location: SZV office Seniors & Benefits Desk Building 1 level 1 Time: 8:00 am – 4:00 pm

**- LAST CALL -**

I was born in the month of:	Date:	Visit survey locations in the period:
April – May – June	1st up to the 15th	Monday March 18th – Friday March 22nd Saturday March 23rd
April – May – June	16th up to the 31st	Monday March 25th – Friday March 29th Saturday March 30th

## STEPS AFTER ACCIDENT ON THE JOB

- STEP 1** Visit a doctor after the injury
- STEP 2** Collect accident form from your employer
- STEP 3** Have the doctor add his/her information of the injury on the form
- STEP 4** Visit SZV during doctor control hours for review
- STEP 5** Communicate sick leave with employer



**NO A0 control (Doctor Control) is possible outside of the scheduled hours of 07:30 am - 10:00 am daily from Monday through Friday.**

**IMPORTANT NOTICE**

## DOCTOR CHANGE NOTICE

The Social & Health Insurances (SZV) would like to inform all **ZV/OV insured and persons insured for medical expenses by the Government of St. Maarten (FZOG, OZR and 'PP' guarantee card holders)** of the following:

During the month of **March 2019**, you will have the opportunity to request a change of your Family Physician.

Insured persons, who would like to make use of this opportunity, can **'WALK-IN'** on **Monday – Friday from 7:30 a.m. until 3:00 p.m.** at the **Employees & Insured desk – Building 3, Level 1. No appointment required.**

### Please note:

- This opportunity will **not be valid after Friday, March 29th, 2019**
- Changes will be effective April 1st 2019
- Head insured must be present and bring along the guarantee card(s) and valid ID card(s) and those of family members requesting the doctor change
- The request cannot be processed if all relevant information is not up date

NAME	LOCATION
1 Dr. A. Raghosing	Bush Road
2 Dr. F. Bouman	Bush Road
3 Dr.S. Meadde-Swanston	Cay Hill
4 Dr. A. Herles	Cole Bay
5 Dr. G. van Osch	Cole Bay
6 Dr. K. Bekele	Cole Bay
7 Dr. P. Simmons	Cole Bay
8 Dr. T. Bell	Cole Bay
9 Dr. Z. Perez	Cole Bay
10 Dr. R. Sanchit-Raghosing	Dutch Quarter
11 Dr. M. Naawu	Illidge Road
12 Dr. A. Arrindell	Madame Estate
13 Dr. P. Arrindell	Madame Estate
14 Dr. H. Deketh	Maho
15 Dr. J. Bus	Philipsburg
16 Dr. M. Mercuur	Philipsburg
17 Dr. L. Knol	Philipsburg
18 Dr. G. Spencer	Saunders
19 Dr. W. Buser	Simpson Bay Yacht Club
20 Dr. M. Dennaoui	Simpson Bay
21 Dr. U. Tjaden	Simpson Bay Yacht Club
22 Dr. J. Datema	Simpson Bay Yacht Club



### WILL YOUR CARD SOON EXPIRE?

**Request your appointment to renew your SZV medical insurance 4 weeks in advance. Be on time, go to [www.szv.sx](http://www.szv.sx) today!**



**Customer Experience: Sharing is caring**

Did you know that SZV has a Customer Experience officer? Mr. Gregory Begina is our leading man, taking care that our registered Employers have an optimal experience with SZV. Feedback, complaints and improvements are often topics of discussion between Gregory and his clients, but every now and again, he visits to give updates on what SZV is doing in the community. His most recent visit included the distribution of the 2019 K1 Britannia desk calendar of which SZV is a proud sponsor. Corporate Social Responsibility is very much on the agenda at SZV. The sponsorship of the calendar is one of the many ways that SZV has been able to contribute to the work of the K1 Britannia within the community.

**PLAN YOUR VISIT TO SZV!**



Every last Wednesday of February – November 2019

**REGISTRATION AND MUTATION OF EMPLOYEES**

How to fill in and submit Employee mutations to SZV.

**You will learn:**

- How to fill in the form in the cases of an Employee Commencement, Mutation or Termination.
- The importance and implications of the Employer obligations.

This session is NOT for Employees.

Register online via **WWW.SZV.SX**



**NOTIFY SZV ON TIME**

Contact us via 546-6782, info@szv.sx or send us a message on Facebook.

**EMPLOYER OBLIGATIONS**

- 1** All employers with employees are required to register at SZV.
- 2** All employees must be registered at SZV no matter their salary amount or amount of working days/hours.
- 3** Employee mutations regarding commencement and termination must be submitted to SZV within two days in which the change occurred.
- 4** Employee mutations regarding changes in employment should be submitted before the 15th of the following month in which the change occurred.
- 5** Sign your mutation form.

*The employer obligations are indicated by law. For the full list go to [www.szv.sx](http://www.szv.sx) or contact the Employer's desk at the SZV office*

**WWW.SZV.SX HAS THE ANSWERS!**





# READY FOR A NEW RADIO EXPERIENCE? WITH SZV

Tune in and get to know **YOUR** Social & Health Insurances.  
*Me & SZV on air every 1<sup>st</sup> and last Tuesday from 6pm – 7pm  
on 98.1 Pearl FM.*

- ✓ 'Hot Topics'
- ✓ The customer is always right
- ✓ The future of SZV
- ✓ The Social Media buzz
- ✓ Our community partners
- ✓ SZV behind the scenes

*Missed a show or want to listen again?  
Go to [www.szv.sx](http://www.szv.sx).*



**98.1 Pearl FM**  
Pearl Of The Caribbean

