



# **SZV and your Pension benefits Public information session**

**Thursday, December 8th, 2016**

**Time: 6:30 pm – 8:00 pm**

**Location: University of St. Maarten**

# Welcome

Host: Mr. Ramzy Dennaoui – Chief Operations Officer

## Speakers:

Mrs. Parveen Boertje – Chief Customer Officer

Mr. Renatto Rodriguez – Department Head Pensions

Mrs. Esther Recio-Halley – Department Head Registration

# General information

- Social & Health Insurances (SZV)
- Rights & Obligations:
  - General Old-Age, Widow(ers) & Orphan pensions
  - Lump sum claim (Funeral grant)
- Customer service
  - Improved service options
- Communications
  - Multiple channels

**Mrs. Parveen Boertje**  
**Chief Customer Officer**

# Social & Health Insurances SZV

- Established per 10-10-10
- Executing agency
- Administrative function
- Advisory function
- Medical insurance & Benefits
- Customer focused
- Financially sound

# Investment policy

- Why does SZV invest
- How does SZV invest

**Mr. Renatto Rodriguez**  
**Department Head Pensions**

# Rights & Obligations

- General
  - Old-age pension
  - Widow(er)s & Orphan pension
- Lump sum (Funeral grant)



# Historic facts



Otto von Bismarck  
***German chancellor 1862-1890***

Germany became the first nation in the world to adopt an old-age social insurance program in 1889, designed by Germany's Chancellor, Mr. Otto von Bismarck.

The idea was first put forward, at Bismarck's behest, in 1881 by Germany's Emperor, *William 1<sup>st</sup>*, in a ground-breaking letter to the German Parliament.

William wrote:

***"... those who are disabled from work by age and invalidity have a well-grounded claim to care from the state."***

# Old-age insurance in the Dutch Kingdom

- **1957** Netherlands introduced the Old Age Pension

- **1960** (September 1<sup>st</sup>) Old Age Pension introduced on the Netherlands Antilles

The National Ordinances AOV and AWW Netherlands Antilles was executed by SVB N.A.

The pension age was 65 years: Married couples (Naf. 95.-) & Single (Naf. 55.-)

The pension age was lowered to 62 years 1<sup>st</sup> January 1975

The pension age was lowered to **60 years** 1<sup>st</sup> January 1991

- **2010** (October 10<sup>th</sup>)

The National Ordinances AOV and AWW Sint Maarten is being executed by SZV

**2016 (January 1st)**

**Amendment of the National Ordinances AOV and AWW and the pensionable age changed from 60 to 62 years.**

# What is the pensionable age?

As per January 1<sup>st</sup> 2016 AOV pension age went from 60 years to 62 years  
with a transition period of 2 years

- Everybody that was **58** years old or **59** years old on **December 31<sup>st</sup> 2015** can apply when reaching the age of **60** years.

Or

- Everybody born before **1958** Your AOV pensionable age is **60** years
- Everybody born after **1957** Your AOV pensionable age is **62** years

# AOV – Old-age pension amounts

- As per January 1<sup>st</sup>, 2016
  - Pension amount (max) Fls. 1,060.-
  - Allowance for spouse (max) Fls. 725,-

# Old-age pension benefit

**“All who have built up insured years on St. Maarten are eligible for AOV pension”**

**The pension amount is based on the amount of insured years and not on how much AOV premium you have paid**

# Old-age pension benefit

- **How do you build up insurance years?**

- All residents of St. Maarten between the ages of 15 and 60 (62) years

Or. ...

- All **non residents** that were assessed for their income between the ages of 15 and 60 (62)
- The amount of the benefit is determined by the number insured years someone has build up on St. Maarten.
- About 2% of the maximum pension amount is paid for each build up insured year on St. Maarten.

**NOTE:** The ordinance stipulates that everyone who has to pay AOV premiums have to file his/her income tax return each calendar year. (Article 32)

# The AOV fund is a solidarity fund

All who have an income **must** contribute to the fund until they reach the pension age.

Those without an income but a resident in St. Maarten can still be eligible for an AOV pension.

# The AOV fund is a solidarity fund

- ❑ Insured : All who have built up AOV insurance years in St. Maarten
- ❑ Contribution : 7.0% (employer's share)  
6.0% (employee's share)
- ❑ Pension amount : Nafl. 1.060,- (max) per person
- ❑ Spouse allowance : Nafl. 725,- (max)
- ❑ Christmas bonus : 100% of your monthly old age pension benefit amount
- ❑ Old age pension will be paid on the first working day of the month after the month you turned 60 (***if you applied on time***)



# Apply ON TIME! 6 MONTHS ahead

## *Requirements:*

- ✓ Identification: valid St. Maarten I.D. card or passport (passport is always required for non-Dutch nationality)
- ✓ Detailed registration form
- ✓ Bank account number (local or international bank).
- ✓ If are no longer a resident of St Maarten but you did contribute to AOV and AWW funds, bring proof that states that you were assessed for your income taxes.

# Apply ON TIME! 6 MONTHS ahead

## *If Married:*

- ✓ Valid St. Maarten I.D. card or passport of spouse. (passport is always required for non-Dutch nationality)
- ✓ Copy of marriage certificate/book or registration of the marriage at Census office (not older than 6 months).

**NOTE:** By Law, if you are residing on St. Maarten and married, your marriage must be registered at Census Office

# Special requirement

- Pensioners living abroad must send original life certificates (***Attestatie De Vita***) on a regular basis.
- Failing to send your Life Certificate on time will result in blocking of pension payment until proof of life has been received by SZV.

## Periods to send valid date Life Certificates to SZV are:

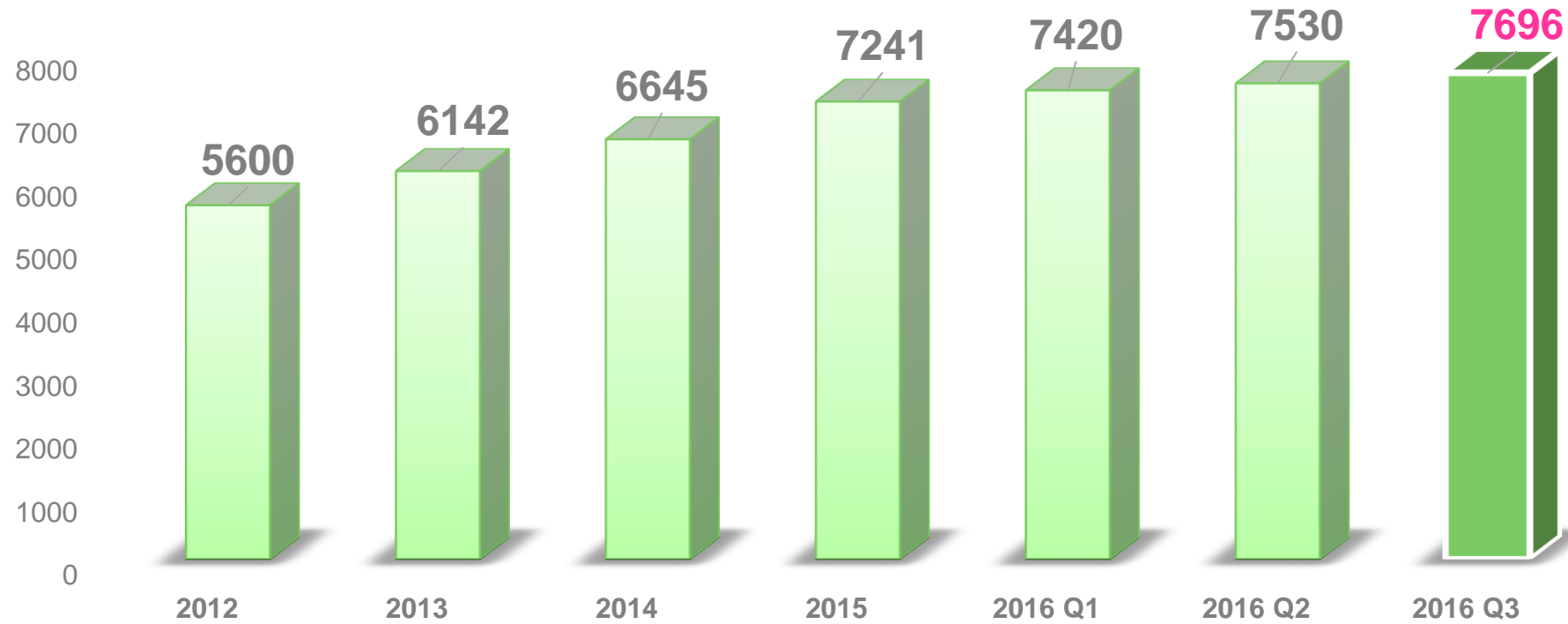
Pensioners residing in the Dutch kingdom: 2x/year

**May & November of each calendar year**

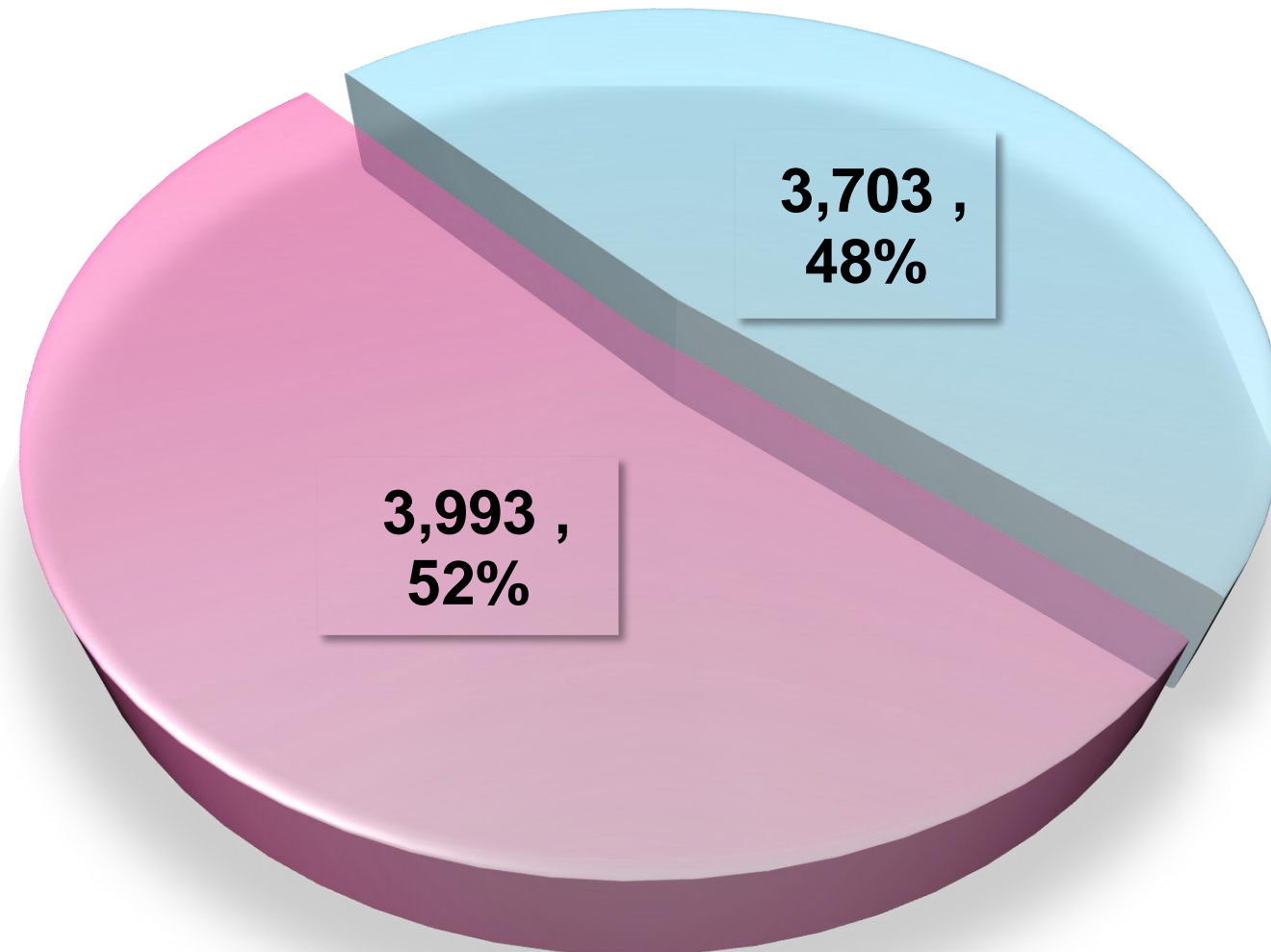
Pensioners residing outside the Dutch Kingdom: 4x/year

**February <> May <> August <> November of each calendar year**

# AOV Pensioners Periodic overview of active pensioners

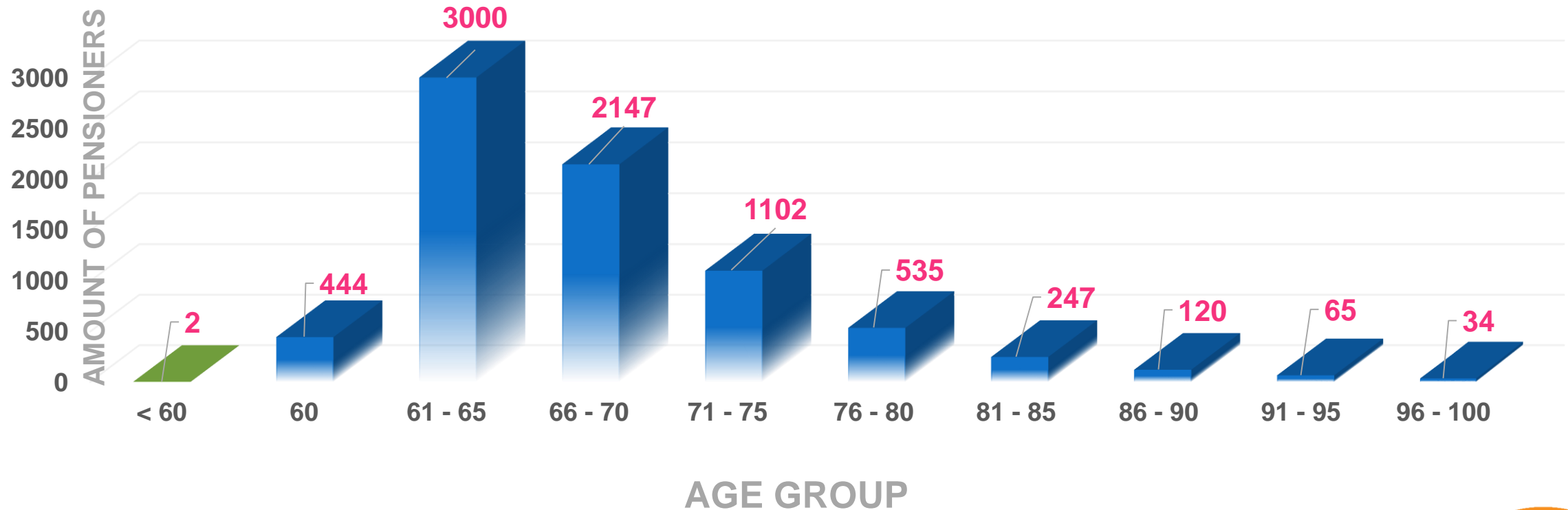


# AOV Pensioners per gender

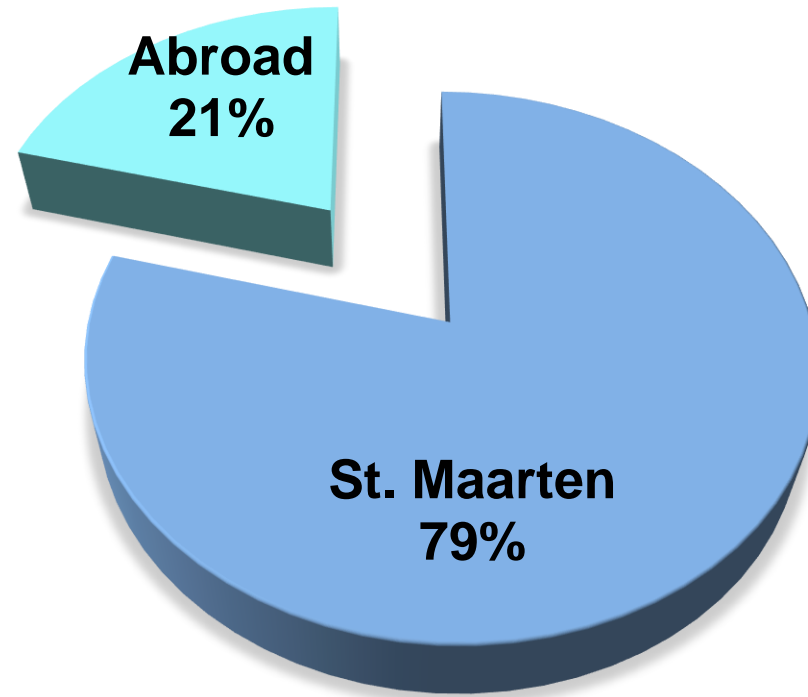


Male

# AOV Pensioners per age group

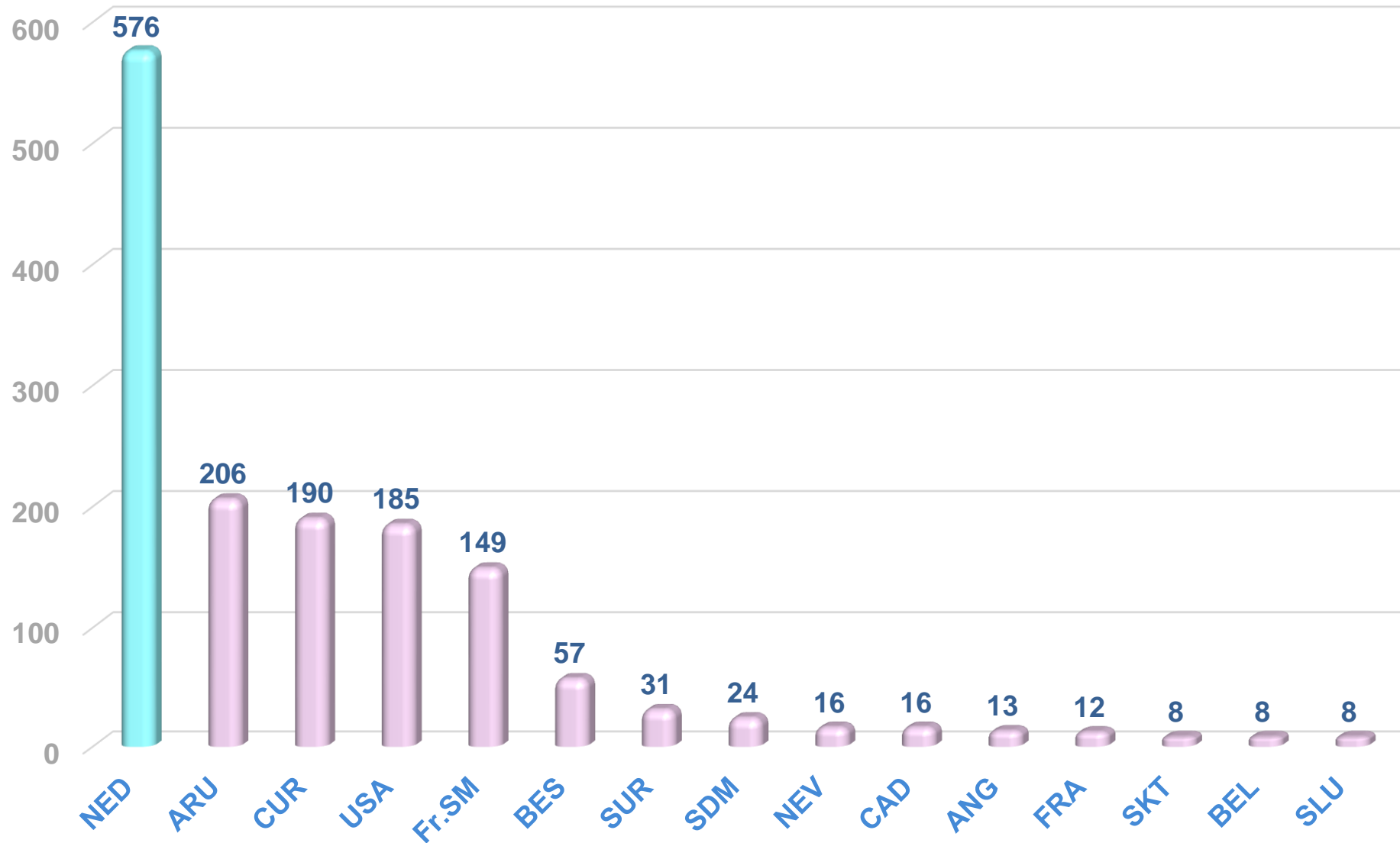


# AOV Pensioners Paid on St. Maarten vs. abroad



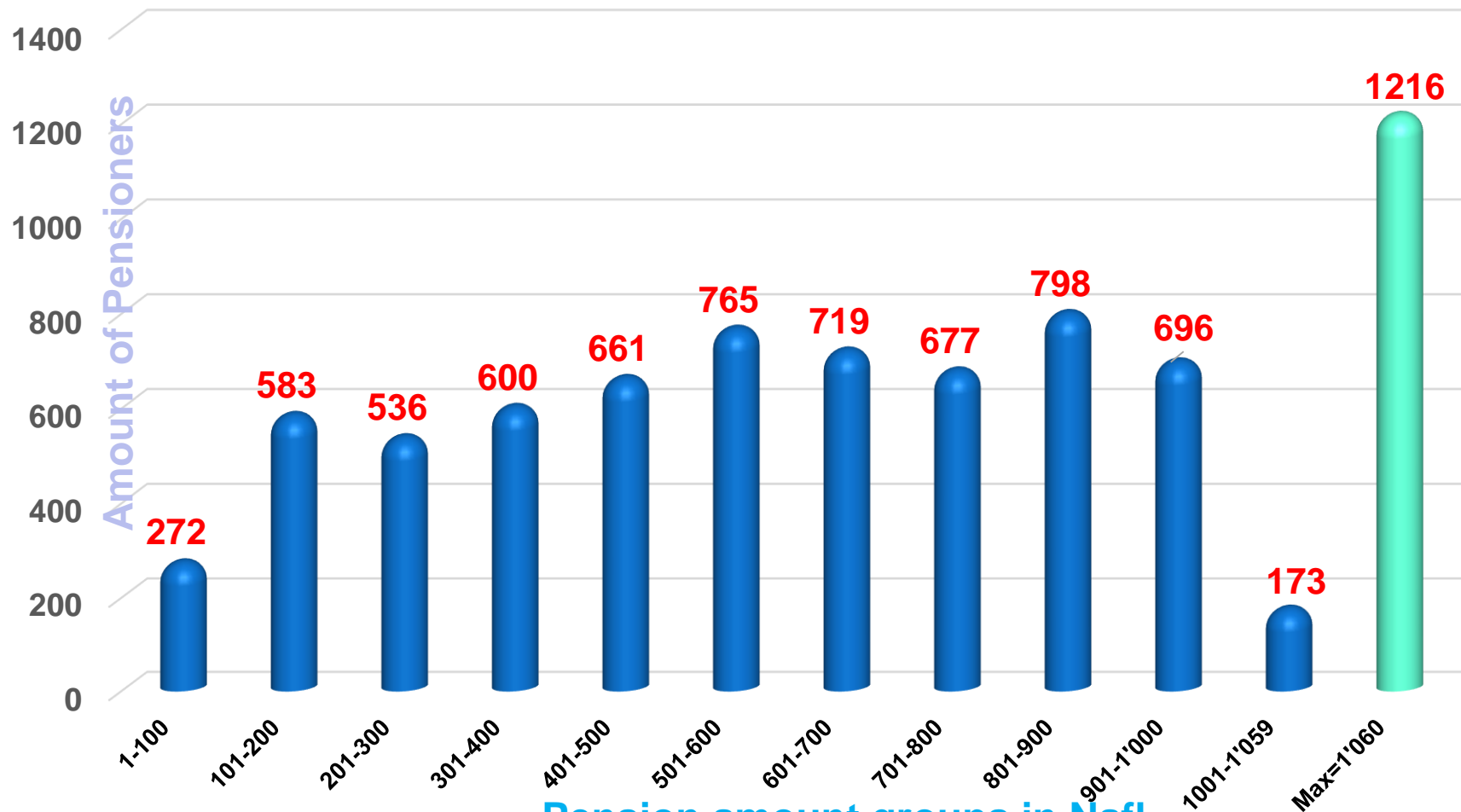
■ St. Maarten ■ Abroad

# Top 15 countries of Pensioners living abroad





# Pensioners per pension amount group



Pension amount groups in Nafli.

This represents approx. Nafli. 4.95 million (monthly)

# Lump sum request after passing pensioner

## General information:

- \* After a pensioner passes away, a lump sum will be paid to the person or persons that apply for this lump sum
- \* SZV determines if the person or persons that applied is (are) the one(s) that should receive this lump sum
- \* If the lump sum is used to cover funeral expenses, the person requesting the lump sum can authorize Royal funeral home or Emerald funeral home to collect the lump sum on their behalf
- \* The lump sum is 4 times the maximum pension amount (for the year 2016, the lump sum is 4 x Nafl. 1,060.- = Nafl. 4,240.-). For the lump sum, it does not matter if the deceased pensioner was collecting less than the maximum amount of AOV
- \* No premium ABVZ will be withheld from the lump sum
- \* Application must be received within six months after death of the pensioner

# Lump sum request after passing pensioner

## Requirements:

- Death certificate
- Application form and a valid St. Maarten I.D. of the applicant.
- If a request is made to pay the lump sum to a funeral home, a letter authorizing SZV to pay the lump sum to the funeral home.

SZV reserves the right to request additional information/documents to determine if the person or persons that applied is (are) the one(s) that should indeed receive this lump sum.

# Widow & Widowers pension mounts

- As per January 1<sup>st</sup>, 2016
  - . . to 39 years Fls. 488.-
  - 40 to 48 years Fls. 642.-
  - 49 to 57 years Fls. 803.-
  - 58 to 59 years Fls. 1,060.-

# Widow & Widowers pension

## General information:

The AWW law was signed in 1965

- A general insurance that guarantees financial support to widow(er) after passing away of his/her spouse and to the children of an insured mother/father after death.
- Everyone who is 15 years or older and a resident of St Maarten, or a non-resident but subject to assessed for income tax, is insured.
- At death the “legal” children will qualify for an orphan's pension.
- Children from 15 to 24 years are entitled to orphan's pension if :
  - disabled,
  - if they are receiving full-time education
  - if they are receiving education during the greater part of their time (submit a school statement)
- For illegitimate children a maintenance proof (from the Guardianship Board, a judicial sentence or authentic deed) must be presented that shows that he/she lived in a family relations with the deceased

**NOTE:** The ordinance stipulates that everyone who has to pay AWW premium has to file his/her income tax return each calendar year. (Article 34)

# Widow & Widowers pension

## *Requirements:*

- ✓ Identification: valid St. Maarten I.D. card or passport (passport is always required for non-Dutch nationality)
- ✓ Detailed registration form
- ✓ Bank account number (local or international bank).
- ✓ If are no longer a resident of St Maarten but you did contribute to AOV and AWW funds, bring proof that states that you were assessed for your income taxes.

# Widow & Widowers pension

## When not eligible to receive a Widow's or Widower's Pension

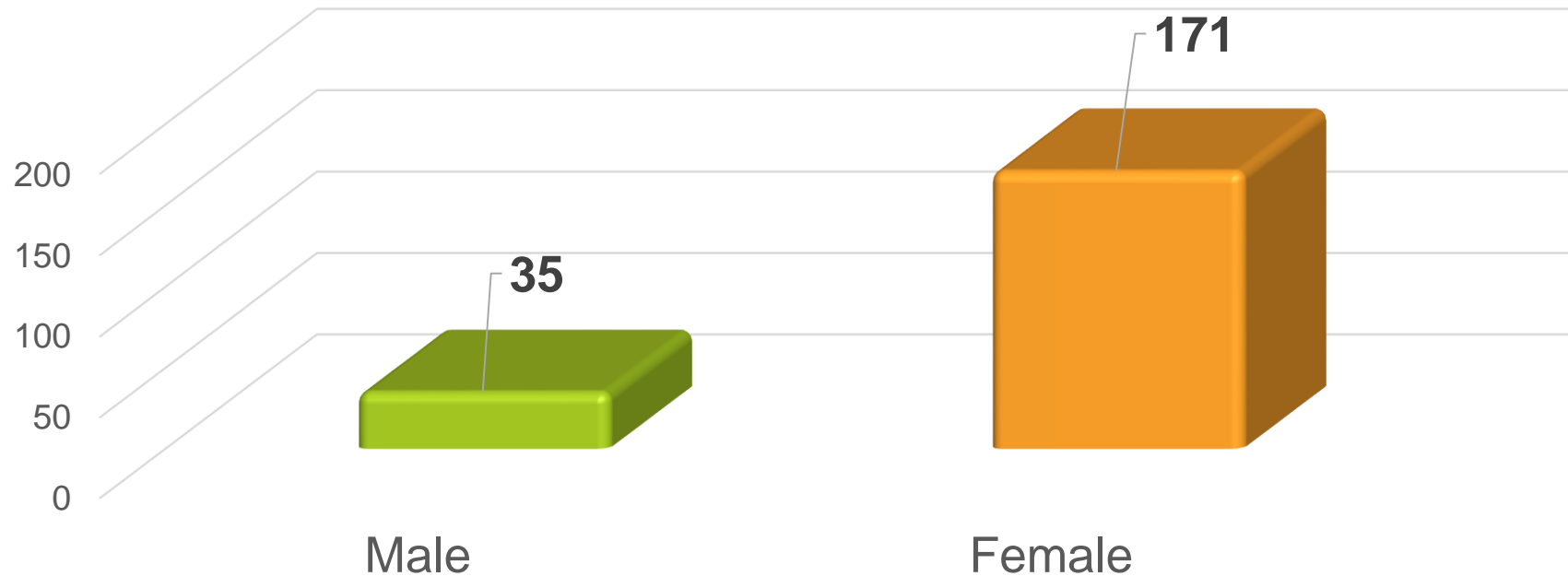
- If the marriage has taken place after the spouse had reached the pensionable age (60/62).
- If the wife (or husband), before reaching the age of 60 (62), was never considered to be insured.

## Cancellation of Widow's or Widower's Pension

- The pension is cancelled when:
  - the widow or widower remarries,
  - reaches the age of 60 (62)
  - or passes away.
- In case of remarriage he or she will receive a lump sum payment equal to twelve times the monthly pension benefit.

# Widow & Widowers

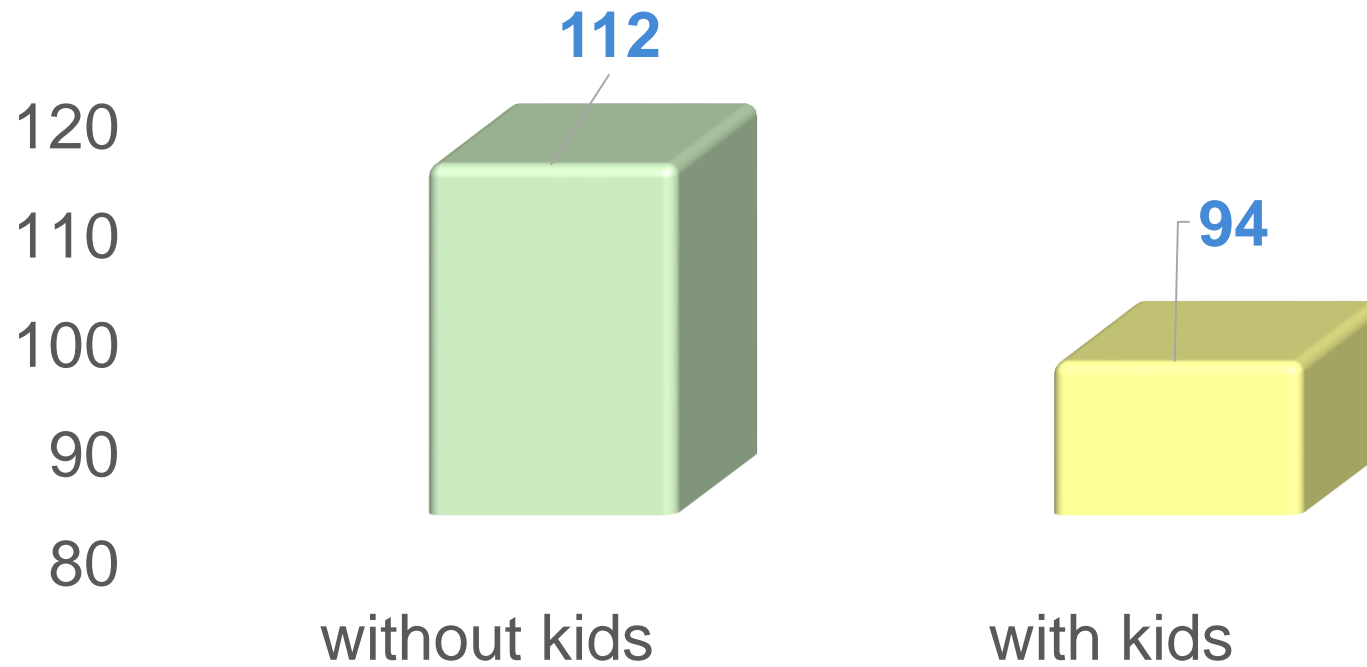
## Overview pensioners per gender



This represents approx. Nafl. 176.000,- (monthly)

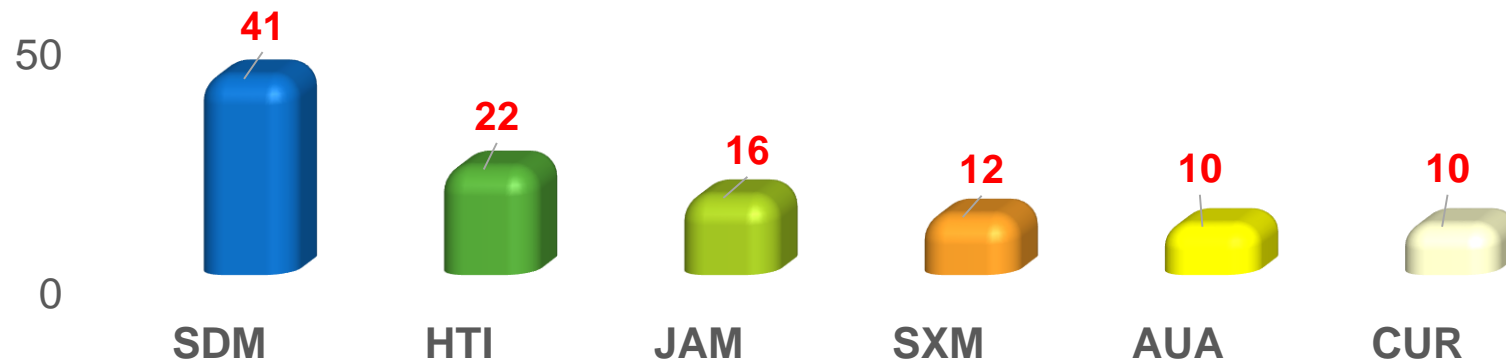


# Widow & Widowers

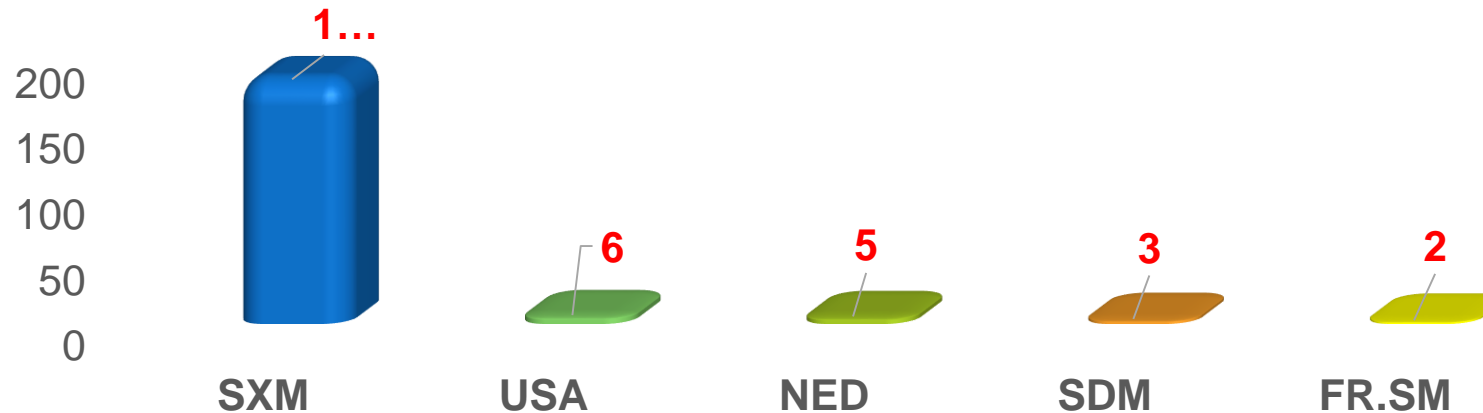


# Widow & Widowers

## Top 6 birth place of widow(ers)



## Top 5 residency of widow(ers)



# Orphan pension amounts

As per January 1<sup>st</sup>, 2016

	<b>Half Orphan</b>	<b>Full Orphan</b>
• 01 to 09 years	Fls. 355.-	Fls. 387.-
• 10 to 14 years	Fls. 387.-	Fls. 425.-
• 15 to 24 years	Fls. 425.-	Fls. 487.-

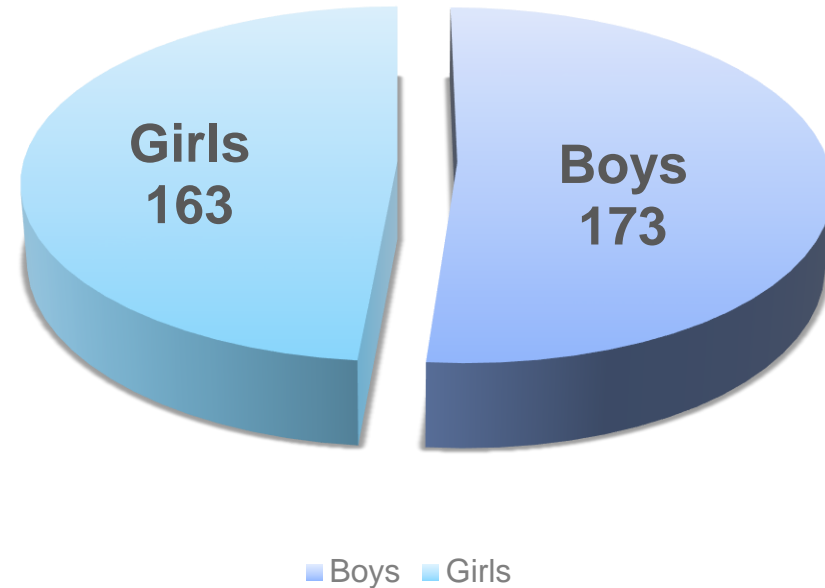
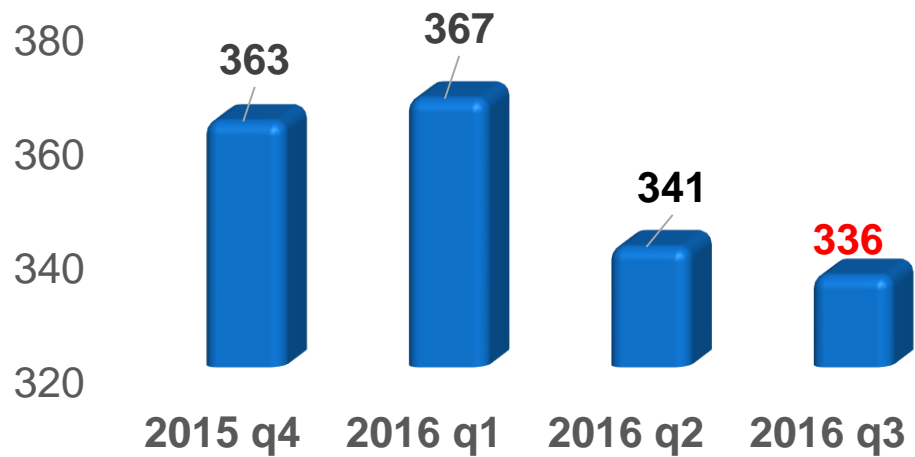
# Orphan pension

## *Requirements:*

- ✓ Death certificate of parent
- ✓ School Declaration (for children between 15 years and 24 years)
- ✓ Birth Certificate
- ✓ Bank account number
- ✓ Legal guardian decision (if the orphan has no parent alive on St Maarten)
- ✓ Identification: valid St. Maarten I.D. card or passport (passport is always required for non-Dutch nationality)
  
- ✓ If deceased was not a resident of St Maarten but did contribute to AOV and AWW funds, bring proof that states that they were assessed for income taxes.

# Orphans

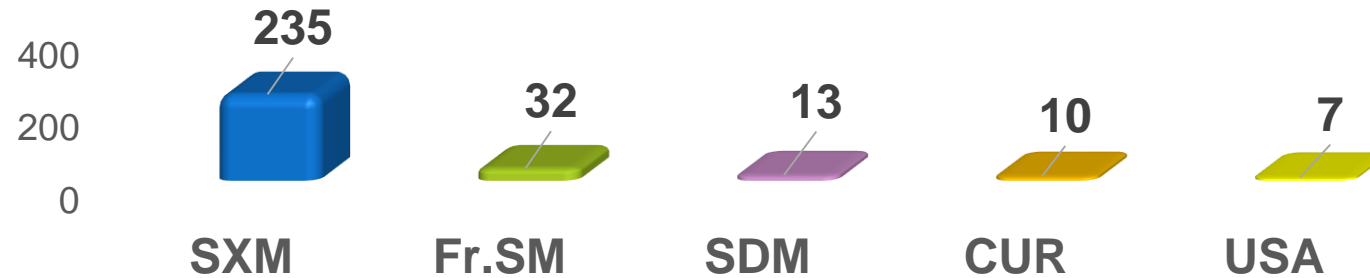
## Overview per quarter



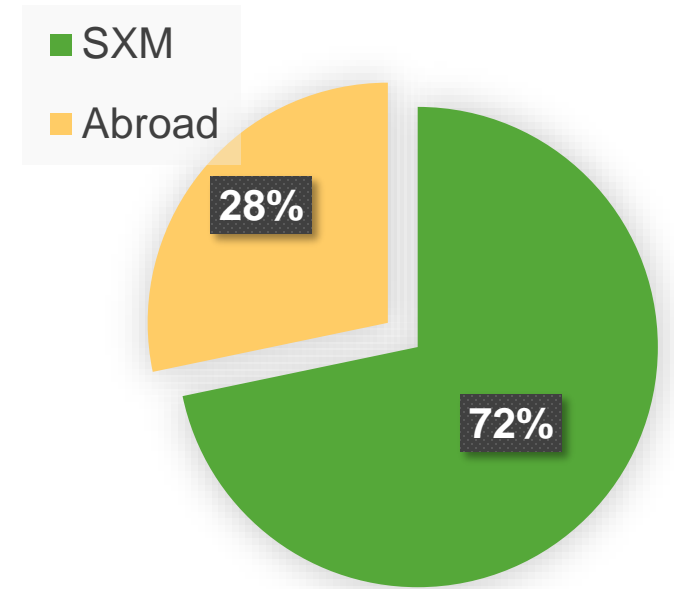
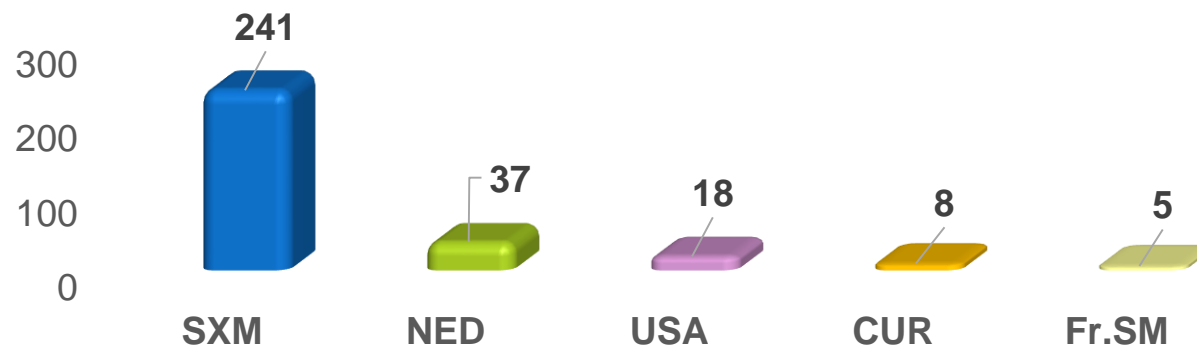
This represents approx. NafI. 139.000,- (monthly)

# Orphans

## Top 5 birth place of orphans



## Top 5 residing countries of orphans



# Service

- ✓ Attestatie for the countries within the kingdom
- ✓ SZV provides monthly and yearly financial statements (on request).
- ✓ We help our clients filling their application

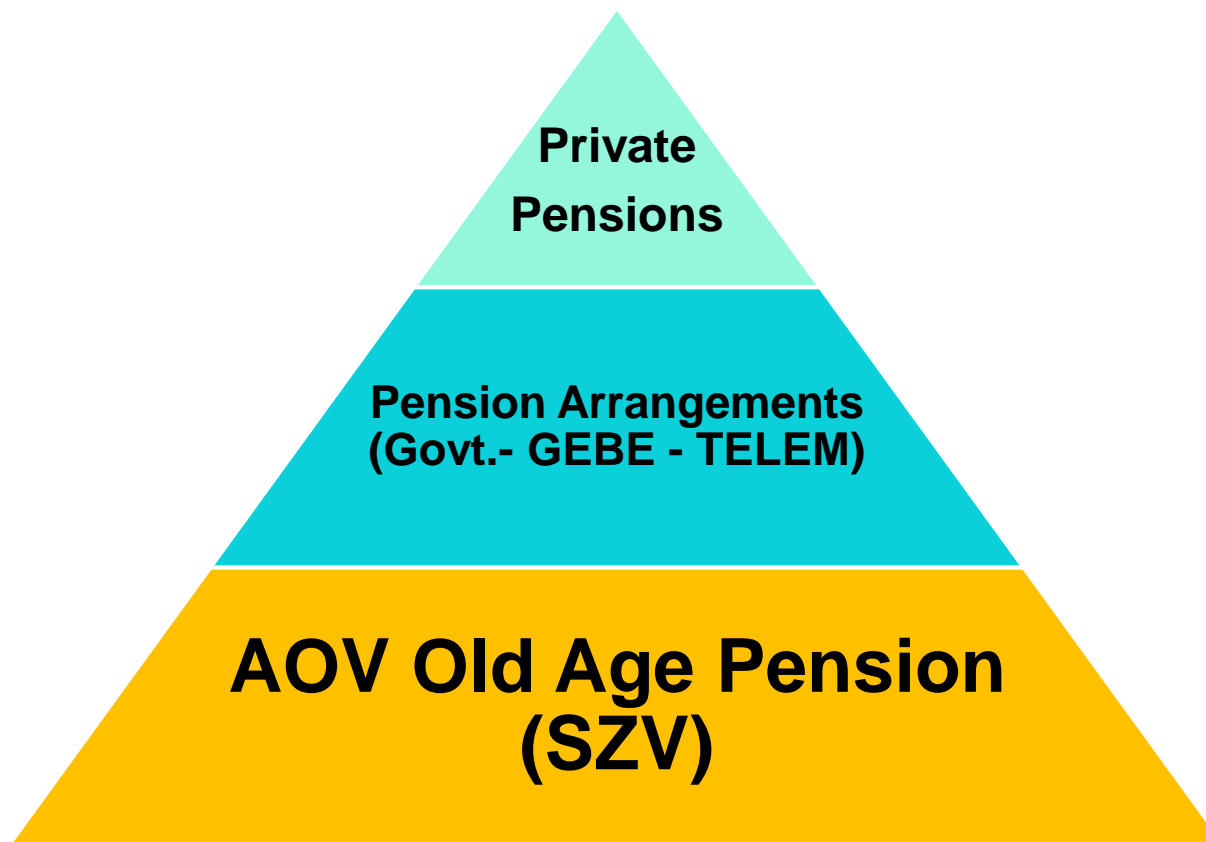
# Please inform SZV:

- ✓ If your marriage has been dissolved by divorce
- ✓ If your spouse has died
- ✓ Change of nationality of you and/or your spouse
- ✓ Change of address
- ✓ When going to live in another country
- ✓ Change of bank account number, and or change of bank
- ✓ Send Life Certificate, on time
- ✓ Send school statement, on time

You can do so via [info@szv.sx](mailto:info@szv.sx) or via “Mutation Form Pensions”



# Current Pension system St. Maarten



**Advise:** prepare an extra source of income for your retirement

# After the break

- ✓ Medical insurance
- ✓ Q & A with our staff members

Enjoy your drinks!

# **Mrs. Esther Recio-Halley**

## **Department Head Registration**

# Introduction:

- The intention of the **60 plus insurance** is to offer the senior an insurance as a last alternative when no other medical insurance is obtainable for the senior.
- The application is handled on an individual request bases.
- The pensioner is subject to pay 10.4% of the taxable income.
- The pensioner pays up to the maximum of SZV current year wage limit.
- The SZV 2016 wage limit nafls. 5,651,36.
- The maximum premium amount for 2016 is nafls. 587.74.

# What's the criteria when applying.....?

- Submission of your annual income declaration of the previous year;
- Your crib number;
- Proof of any additional income;
- Valid Identification (Sint Maarten ID. card or passport);
- Registration form for sickness insurance filled in and signed by the applicant (orange form);
- Authorization insurance for 60+/pensioner form filled in and signed by the applicant;
- A valid residence permit if applicable;
- Statement of denial letter from another institution;
- Stating that you are not eligible a/o not qualified for any other medical insurance;
- You will be ask to sign a contract with SZV in which you agree that you are obliged to pay the premium and which stipulates what happens in case of non-payment.

# Payment via the AOV pension benefits:

- The AOV pension recipient in the contract will authorize SZV to withhold the premium for sickness insurance from the Old Age Pension benefits.
- If the 60 year old is not in receipt of an old age pension or the old age pension is not sufficient, is then obligated to pay the premium as an independent.

# Payment as an independent:

- The premium must be paid within fifteen (15) days after the end of each calendar month:
- Payment with a bank transfer (standing order only)
- Payments can also be done @ SZV cashier desk.

# Responsibilities.....

- You must comply with the obligation to pay the premium after your application is approved.
- Noncompliance of this obligation will result in the suspension of your health insurance and your dependents.
- During the suspension all medical expenses will be for the account of the insured.
- If this results that despite the suspension the insured made use of the sickness insurance, all medical costs inappropriately incurred will be recovered from the insured.



**Mrs. Parveen Boertje**  
**Chief Customer Officer**

# Customer focused

- Improved services, One stop shop 2017
- Pro active informing the general public
- Different stakeholders: HCP & employers, we don't only live in the office
- Public information campaign, different channels
- Two way communication, survey, make choices for 2017
- Phone, website, social media are also at your service

# Questions & Answers

# Thank you



**WWW.SZV.SX**  
**HAS THE ANSWERS!**

**DOWNLOAD FORMS  
AND REQUIREMENTS**

**OVERVIEW OF  
APPLICABLE LAWS**

**ANSWERS TO YOUR F.A.Q.'S**

**MAKE APPOINTMENTS ONLINE**

**IMPORTANT NEWS & UPDATES**

