



**PRESS RELEASE
FOR IMMEDIATE RELEASE**

Tuesday, January 24th, 2017

EXTENDED DEADLINE FOR SZV SURVEY

PHILIPSBURG, Sint Maarten (Tuesday, January 24th, 2017) — Social & Health Insurances SZV launched its customer satisfaction survey December 1st, 2016. The survey, which is available on the website of SZV www.szv.sx is now open until February 15th, 2017. The extended deadline was established to ensure a wide range of responses, representative to the customer target group of SZV.

"The survey is very important for us, and we would like to get as much response as possible. We would like to obtain feedback from citizens/customers about how SZV is performing in this respect, to be able to adjust our services to meet their needs."

The objective of the survey is to gather information about the perception of our customer and the public in general about the established national social and health insurance schemes that SZV executes on behalf of the Government of St. Maarten, their confidence in the system effectiveness and sustainable future.

In order to capture a wide range of responses, a team of fieldworkers will be going out into the community to interview persons using hard copy questionnaires for those who are unable to access the [survey online via the website of SZV](#). These questionnaires consist of multiple-choice answers and a small section to provide suggestions/ideas. SZV is asking the community for its support in assisting the field workers by taking part in the survey when approached.

Customers visiting the offices of SZV can also take the survey directly online via the information kiosks that are available. The [survey link](#) is also available via the [Facebook page of SZV](#) and www.szv.sx.

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